

Specialist - IFS Performance

Requisition #: 222145

Atlanta, GA

The SPECIALIST - IFS PERFORMANCE is responsible for the design, development, and review of IFS reporting and analytics in support of all areas within the IFS organization. Monitors data capture/coding processes along with requirements needed for improved accuracy and integrity of the underlying data. Consistently demonstrates the ability to convert large amounts of data into meaningful, useful information. Develops trending, reporting and detailed root cause analysis of performance impacts and recommended actions to continuously improve operational performance and customer service. The position will prepare presentations for senior management regarding financial and strategic activities for the business unit. Partners closely with departments within IFS as well as cross-divisionally and with outside suppliers. Practices safety conscious behaviors in all processes and procedures.

Bachelor's degree in a technical or analytical discipline plus two years' experience in programming and report development or 5 years' experience in programming and report/script development preferred. Should have experience working with multiple data environments, project analysis, report development, implementation, and support. Must possess strong technical, programming, analytical, problem solving, and organizational skills. Must perform with a high level of accuracy. Should have strong interpersonal, oral/written communication and presentation skills. Should be able to contribute to cross-divisional projects, handle multiple assignments simultaneously, and work in a time-sensitive environment. Must have strong working knowledge of SAS, SQL and code development. Experience with airline operations or Six Sigma/Continuous Improvement is preferred but not required. Should possess excellent verbal and written communication skills and be able to work closely with others up to and including senior management. Must be performing satisfactorily in current position.

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